Virtual Care Visit Instructions

How to prepare for your Telemedicine/Virtual Visit
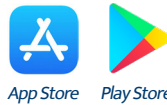
To view a video tutorial on your device before downloading the Zoom app, please go to one of the following links:

Join ZOOM conferencing from your **SMART PHONE**:   bit.ly/ZoomSmartPhone

Join ZOOM conferencing from your **LAPTOP**:   bit.ly/ZoomLaptop

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Step 1: Download and install the Zoom Cloud Meetings App.

For iPhones/iPads and Android devices:

a. **Go to** the App Store (iPhone) or Play Store (Android)

b. **Search for** "Zoom." Zoom is a HIPAA compliant platform that allows virtual care visits.

c. **Choose** "ZOOM Cloud Meetings" and tap "Get" (iPhone) or "Install" (Android)

The application will begin downloading.

App Store   Play Store   ZOOM Cloud Meetings

Step 2: Connecting to your virtual care visit.

a. The office will send you an email with the meeting link. Click the meeting link to connect.

b. Click "OK" when asked if Zoom can use your camera. This allows your provider to see you on their screen.

c. Click "Join with video."

d. Click "OK" when asked if Zoom can access your microphone. This will allow your provider to hear you.

e. Click "Call using internet audio" to allow you to speak with the provider using your device.

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